



**NidderdalePlus**  
Community Hub

**NIDDERDALE PLUS PARTNERSHIP**

**TRUSTEES ANNUAL REPORT**

**APRIL 2023 – MARCH 2024**

The Nidderdale Plus Partnership  
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**THE NIDDERDALE PLUS PARTNERSHIP**

**YEAR ENDED 31 MARCH 2024**

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“friendly and helpful”

“We’re lucky to have this great resource in Pateley”

“I meet new people”

“I have more friends and, feel more part of the community”

# The difference we make in our communities

Impact Report April 2023-March 2024



“absolutely brilliant”

“The lifts are invaluable to me”

“Given me my independence back”



**NidderdalePlus**  
Community Hub

# Introduction

Nidderdale Plus has undergone a long period of change and development since we were set up, originally as a rural economic development agency in 2002. Becoming a charity in 2015 - involving moving premises to a public-facing community hub in the heart of Pateley Bridge - and running frontline services during the pandemic, have changed our organisation beyond measure.

Today we offer a wide variety of services across the area shown on the map. The vast majority of our services are delivered by volunteers, preventative in nature and concern individuals' wellbeing.

Our mission statement is:

**“We promote wellbeing, we foster independence, we cultivate a sense of belonging”**

All of our services are run in pursuit of this mission. We are proud to present our first impact report in the following pages where you can read about each of the services we offer to our community. We hope that you find this a stimulating and interesting read and please do get in touch with us if you want to find out more.

***Helen Flynn, Chief Executive Officer***



# Community Transport



Our Community Transport (CT) service is a hybrid service, comprised of a community car (provided under a lease from North Yorkshire Council) and the private cars of our dedicated team of drivers, all of whom are volunteers. We supplement the service with our minibus when we need to transport people in wheelchairs.

We know that the service is an absolute lifeline to many local residents who have no access to private or public transport, owing to the remoteness of where they live. Over 80% of the journeys are health related, either to the hospital, the GP surgery or to other health appointments such as the dentist, chiropodist, optician, etc.

Number of journeys completed:	<b>1,611</b>
Mileage covered in the year:	<b>19,624</b>
Number of volunteer drivers:	<b>28</b>
Number of clients served:	<b>384</b>
Number of volunteer hours given:	<b>1,394</b>

We surveyed a sample of our CT clients\* during January 2024. Here is what they told us:



**100% of respondents agreed** that our drivers were always friendly and helpful, with over **83% strongly agreeing**



**100% of respondents agreed** that staff members are helpful when clients contact them, with over **91% strongly agreeing**



**100% of respondents agreed** that they feel safe when they use the service with over **83% strongly agreeing**



**96% of respondents** said they would be very likely to recommend the community transport service to others

\*Based on the responses of 23 service users

# Community Transport



Here is what our clients have told us about the difference the Community Transport service has made to them:

*“I can’t compliment the service and all the staff enough. It has made the world of difference because of my isolation. On occasions it’s my only communication with the outer world.”*

*“Given me my independence since I lost my car. It’s a godsend. It’s a brilliant service I’d be lost without you.”*

*“If it wasn’t for Nidd Plus I wouldn’t be able to live here anymore. I’d have to go into a home”*

*“Days go by when I don’t talk to anybody, so it has been wonderful to converse with drivers. I have told my family I couldn’t manage without you. I’m singing your praises to everyone, and I can’t fault the service.”*

*“For getting to hospital, it’s absolutely brilliant. I meet new people. The lifts are invaluable to me.”*



WATCH THIS FILM ABOUT OUR COMMUNITY TRANSPORT SERVICE



# Community Minibus Service and Days Out



Our minibus days out programme is specifically designed to counter social isolation and loneliness, by giving people the opportunity to get out to new places, see new things and meet others. We provide a service to Ripon on market day (Thursday) most weeks from Pateley Bridge to Ripon, as there is no bus service linking them.

We also provide bespoke trips for local lunch clubs so that their members can go somewhere different for their lunch once or twice a year and experience somewhere new, often a garden centre or a popular restaurant that is not too far away.

Here is what our clients have told us about the difference the Community Minibus Days Out have made to them:

*“The day trips are brilliant, It gets us out, and there’s a really good choice. All the ones we have been on have been absolutely wonderful.”*

*“It’s a really good service, I don’t know what we would do without it!”*

*“Well, we wouldn’t go anywhere without the day trips, they make it so much easier.”*

*“Excellent Dales minibus service! Thanks you so much. Love the Ripon Thursday market-day minibus service.”*

Number of days out, incorporating Ripon market runs:	56
Number of passengers served:	311
Number of minibus volunteer drivers:	18
Number of volunteer hours given:	292



# Community Minibus Service and Days Out



## GROUP HIRE

We hire our minibus out to local not-for-profit groups, schools and local charities, usually providing a volunteer driver. We are fulfilling needs and contributing to the wellbeing of people in Nidderdale through being able to offer this resource.

The bus was hired out 58 times during the year in focus (often for trips of more than one day) to 20 different organisations. The types of organisations who hired the minibus included: schools, WIs and ladies groups, scouts, church groups, and local charities such as Carer's Resource and IDAS.

Here is what our clients have told us about the difference our Minibus Group Hire Service has made to them:

*"It was the best minibus hire arrangement we've experienced in 30 years—couldn't have been better, easier or more agreeable."*

*"Brilliant service. So well organised and amazing staff and volunteers"*

*"Just to let you know that we had a fantastic trip on Friday, and the children all loved the experiences they had."*



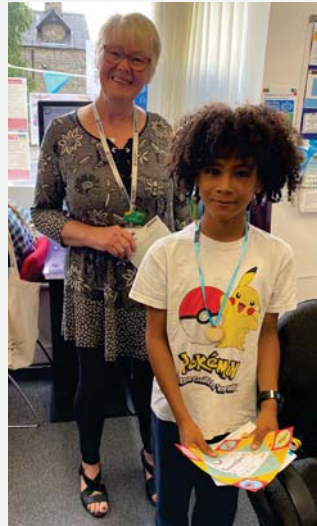


# Community Library



We provide a community library in partnership with North Yorkshire Council, who provide all the books, computers, etc, and a part-time role to run the service and help to manage the library volunteers. We run a variety of events for children and local people during the year and local history month is always a popular promotion, as are the annual Summer and Christmas Reading Challenges for primary school-aged children.

The library is mainly run by volunteers with 7 hours per week of staff time provided by NYC.



Number of active borrowers:	401
Number of books borrowed:	11,591
IT hours at the public computers:	708
Number of volunteers:	12
Volunteer hours:	731
Number of children completing the Summer Reading Challenge:	89

## NYC carried out a survey of library users in 2022\* and recorded the following results:



**100% of respondents** considered that the standard of customer care at the library was either very good or good, with **83% agreeing that it was very good.**



**86% of respondents** thought that the choice of books at the library was either good or very good, with **36% agreeing that the choice was very good.**



**95% of respondents** thought that the information provision in the library was either very good or good, with **50% agreeing that it was very good.**

\*41 people responded to the survey

# Community Library



Respondents were invited to leave comments and below there is a selection of what they told us about the library.

*“It’s an amazing place which has brought a lot of joy to myself and my children.”*

---

*“Sandra is a star and all the staff and volunteers are friendly and helpful. It truly is the hub of the community here!”*

---

*“A lovely library. We’re lucky to have this great resource in Pateley. Staff and volunteers here are brilliant!”*

---

*“I have enjoyed coming to the library. I’m glad we have one in our community.”*

---

## JIGSAW LIBRARY

We started the jigsaw library during the pandemic and it has gone from strength to strength. All our jigsaws are donated by members of the public. We get lots of jigsaw donations, so regularly take up batches to sell in our charity shop, ensuring that we have a constantly changing library of jigsaws to keep our regular customers happy.

We have a satellite jigsaw library in Darley to which we loan and rotate jigsaws on a regular basis. We loaned out 169 jigsaws during the year.



*“It’s a great service idea and always enjoy going to the library to pick up a jigsaw. Very good for our mental health.”*

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*“Really good to be able to do different jigsaws with the family.”*

---

*“A great service. We enjoy coming to the library and what helpful staff. It’s good all round. A really good choice of jigsaws.”*

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# Digital Champion Service

We started our Digital Champion service in November 2021, to enable people to get on line or improve their digital skills, and it has grown enormously under our Digital Champion Coordinator, Jo Hayes, and her wonderful team of Digital Champion volunteers. “Coffee, Click and Connect” sessions are held weekly at 5 locations in Nidderdale, and we also offer bespoke support at the hub when needed.



Number of interactions: **867**

Number of Digital Champion volunteers: **14**

Volunteer hours: **893**

Loan bank and SIM cards:  
**17 devices** available and **6 SIM cards**

Locations of weekly sessions:  
Darley Methodist Church, Pateley Bridge Memorial Hall, Dacre Banks Village Hall, Kirkby Malzeard Mechanics Institute, Hampsthwaite Village Hall

We carried out a survey amongst a sample\* of our learners during November 2023. Here are the results:



**81.25% of respondents** said they could learn at their own pace all of the time, with **18.75%** saying they could learn at their own pace some of the time.



**62.5% of respondents** described themselves as feeling much more confident or feeling pleased with themselves for having learnt something new; **31.25%** were somewhat more confident; and **6.25%** were still not confident at all.



**93.75% of respondents** said they would definitely be likely to recommend the service to others and **6.25%** said they would probably recommend the service.

\*16 respondents completed the survey

# Digital Champion Service

Here are some comments from our learners, telling us of the difference the Nidd Plus Digital Champion service has made to them:

*“Brilliant service. Atmosphere very relaxed which makes learning so much easier.”*

*“Everyone has been friendly and helpful and have answered all questions in a way I can understand. I feel more confident, and also able to bring any problems, however small, and the help is there. I have recommended the service to friends and hope it is able to continue.”*

*“Friendly, welcoming and worthwhile.”*

*“Teachers are very patient and allow us to go at our own pace. I am enjoying the expert way they talk us through each step, and very grateful for them helping us so much.”*

*“I think it is a fabulous help and I am improving in confidence. If they don't know an answer or solution, they will find out. Friendly, and you feel as though you are achieving a lot. Tiring but also a bit exciting. Always come out more positive than on entry.”*



[WATCH OUR FILM ABOUT THE DIGITAL CHAMPION SERVICE](#)



# Nidderdale Meals on Wheels



We set up the Meals on Wheels service during the pandemic, as we wanted to give local lunch club attendees in various villages a lovely meal (that they had not had to make themselves) every week. Since the pandemic, we have adjusted the service to meet local need only, so the client base changes regularly according to need.



We are lucky to have the services of local commercial caterer, Dusty Miller (Bryan and Lizzie Dennison of Dusty Miller, pictured above to the left with volunteer driver, Sandra Bradley), who are based at Low Laithe, preparing delicious, locally made food. Two 2-course meals are delivered each week to our clients by a separate team of Meals on Wheels volunteer drivers.

Number of meals delivered in the year:	<b>598</b>
Number of service users throughout the year:	<b>18</b>
Number of Meals on Wheels volunteer drivers:	<b>12</b>
Volunteer hours:	<b>416</b>

We conducted a telephone survey of a representative sample\* of our clients during December 2023 and this is what they told us:

**100% of respondents** rated the service from the Nidd Plus office staff at 5 stars



**100% of respondents** said they would be very likely to recommend the Meals on Wheels service to others

**100% of respondents** rated the quality of the meals at either excellent or very good

\*We spoke by telephone to 6 of our clients to carry out our survey

# Nidderdale Meals on Wheels

Here are some comments from our Meals on Wheels clients or a member of their family (who sometimes book the meals for clients), telling us of the impact of the service on their lives:

*“It means I get to eat a hot meal that I cannot cook for myself. It is something to look forward to.”*

*“It’s my luxury during the week and I look forward to contact with other people.”*

*“Huge relief knowing Dad has a regular treat – a beautifully cooked 2-course meal that encourages him to eat when he might not have done otherwise. It means I can stop worrying.”*



# Charity Shop and Nidderdale Plus Community Fund



We set up Nidderdale Charity Shop in February 2022. The premise behind the charity shop is that it should support the local community, and is a good example of the circular economy in action! So, local people give unwanted items to the shop, local people (or tourists) buy the items--minimising waste and boosting recycling--and the money we make is directly invested back into local communities in 2 ways:

1. To provide a local grant fund each year—The Nidderdale Plus Community Fund\* (see below)--that local charities and not-for profit groups can apply to each year. In this way, we are able to meet needs in the community that may not have been on our radar.
2. To help fund the charitable activities of Nidderdale Plus, in particular, the Community Transport service and Meals on Wheels.

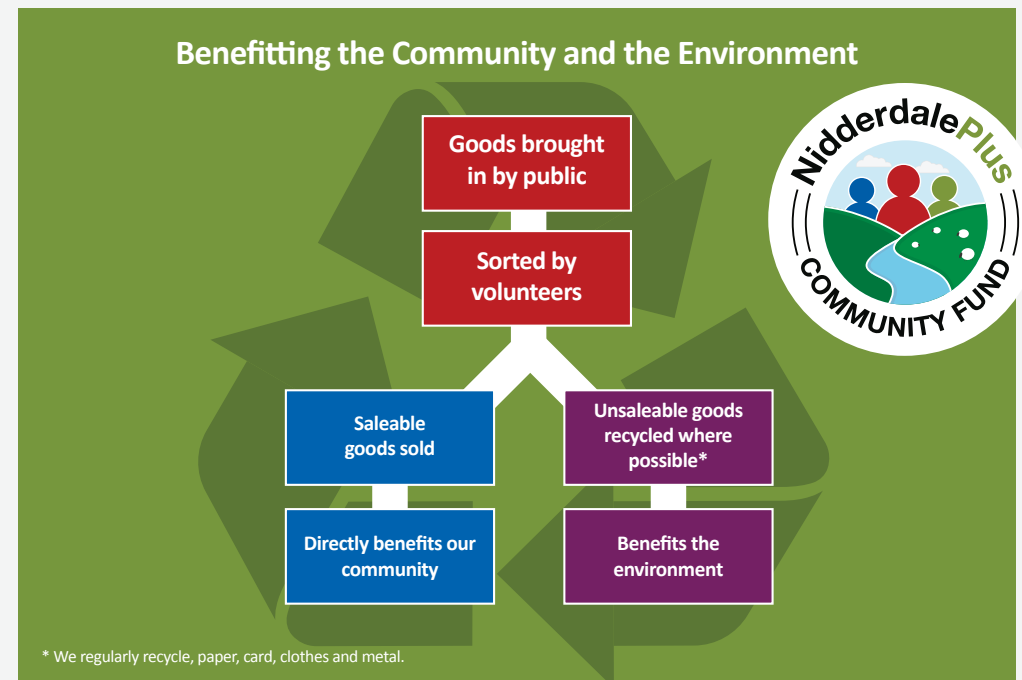
As part of the general volunteer survey we conducted in September 2023 (see page 19), we gathered these quotes, below, from shop volunteers, about the benefits of volunteering at the shop.

*“It’s a rewarding experience to give back to the community and I hope that there are like-minded people to help us when we get older. Getting a smile by being able to help with a problem is a lovely gift in return.”*

*“The friendship and camaraderie and contact with the public keep me cheerful.”*

*“I have more friends, feel more part of the community and feel (as a retired person) that my life has more purpose.”*

Number of shop volunteers:	22
Volunteer hours:	4,651
Number of Gift Aid donors:	546



# The Nidderdale Plus Community Fund



We carried out the first round of the fund in November 2023, and you can read the separate impact report prepared by Two Ridings Community Foundation (who administer the scheme for us) at Appendix 1.

We aim to give out £20,000 a year from shop profits to local charities and not for profit groups. In the first round, we allocated £13,425





# Information, Advice and Guidance



As a community hub, we have agreements in place with North Yorkshire Council and North Yorkshire Police to provide front desk services. Members of the public can report incidents to the police and seek help for council services and applications. Inevitably, this morphs into members of the public coming in to ask us - ... anything!



So, the staff and volunteers who sit on front desk at the hub are skilled and resourceful in answering a wide variety of questions and often signposting people on to other services. We are also the Tourist Information Point for Nidderdale.

*“I was seen and given a blue badge application appointment straight away. I could not have completed the form myself. It was very pleasant and Sandra dealt with my request in a lovely manner.”*

*“I was thrilled to be able to get my phone back which I had lost, after a neighbour saw a post that Nidd Plus had put on Facebook. We are lucky to have a lost and found service in Pateley.”*

Council queries including benefits advice/signposting:	<b>287</b>
Police front desk:	<b>92</b>
Tourist Information:	<b>2,566</b>
Volunteers on the front desk:	<b>2</b>
Volunteer hours:	<b>312</b>



# Our Partnership Working and Other Activities

We work with other charities/partners to both deliver local services and offer a space for local groups to meet.



**MIND**, the mental health charity, attends at Nidderdale Plus Community Hub one day per week to offer a drop-in session to support people in need. They also offer a local befriending service.



**Citizens Advice** offer a monthly surgery at Nidderdale Plus. People ring Nidd Plus to book onto one of the appointment slots that Citizens Advice offer on the day they are here.



**Nidderdale Group Practice**, prescription deliveries: “To assist our local GP practice, we delivered 134 prescriptions during the year in focus to 30 recipients (many of them on repeat prescriptions), using the services of local contacts or volunteer drivers.



**Nidderdale Community Welcome** held regular ESOL sessions twice per week during the year to support Syrian refugees with learning English.



**Vision Support** held monthly peer support drop - in sessions, so that local residents with vision impairments can meet and socialise in a friendly environment.



## Our Partnership Working and Other Activities

**During the year we also carried out the following activities:**

**Emergency Food support:** we supported a number of individuals and families with emergency food when they were short of money to buy food, owing to the Cost of Living crisis.

**Welfare checks:** we carried out regular welfare checks on a number of local residents who were beginning to have additional needs, but were not yet at the point where a referral to Social Services was essential.

**Slow Cooker Demonstration,** in partnership with the Yorkshire Energy Doctor, we held a session for local families (predominantly) about the benefits of using a slow cooker to make meals and free slow cookers were handed out at the session. This was in response to the pressures of the Cost of Living crisis. 28 people attended.

### Our partnership with North Yorkshire Council

We continue to work closely with our main partner North Yorkshire Council (NYC). This is a partnership that has been in place for over 10 years and continues to develop. Having been appointed as a Community Support Organisation during and after the pandemic, we are currently developing our role as a Community Anchor Organisation (CAO). This is an exciting initiative, involving Nidderdale Plus in a county-wide network of place-based CAOs that NYC is planning to fully develop. In time, it is hoped that the network of CAOs will assist in greater coordination and delivery of local services. We are very grateful to NYC for all their support, advice, funding and help over many years.



# Our Volunteers



It is fair to say that the impact we have would be tiny without the services and help of all our volunteers. We rely on volunteers to deliver virtually all our services. They are an amazing group of people and their motivations for volunteering are almost certainly as numerous as the total number of volunteers is!

However, there are common themes, which you can read about in the survey results below. What all our volunteers would doubtlessly agree with is the benefits of volunteering are just as significant as the help they are providing to members of their own community. Our heart-felt gratitude goes out to you all.

Total number of volunteers in service throughout the year	<b>98</b>
Total number of volunteer hours	<b>8,689</b>

We carried out a survey of our volunteers\* in September 2023 and here are the headline responses:



**69% of volunteers** reported that there had been an increase in their wellbeing since they started volunteering at Nidd Plus.



**96% of volunteers** rated their experience of volunteering at Nidd Plus at over **8 out of 10**, with **68% giving their rating at 10 out of 10**



# Our Volunteers



We asked the volunteers a number of qualitative questions about how volunteering had affected their lives and wellbeing. You can find these questions below with a selection of responses given beneath each question:

**Since you began volunteering with Nidd Plus what, if anything, has changed about how you feel about yourself and your life?**

*“It feels great to be helping my community, gives me a sense of belonging”*

*“I now have a greater appreciation of the number of people who need help in the dale and it’s good to be able to help”*

*“I enjoy helping people and making their lives easier now some of them are unable to transport themselves about. I feel I am giving something back”*

*“It has brought me out of the house more and forced me into sociability with people I would not otherwise have engaged with”*

**Has there been an increase in your wellbeing since you started volunteering at Nidd Plus?**

*“I have an increased sense of purpose and feel the benefits of getting to know new people”*

*“I feel good about myself and have learned so much about my community”*

*“It has improved my mental wellbeing”*

*“I enjoy meeting people and chatting with them. Knowing you are helping someone else, especially those who live alone, has a positive effect on me too”*

# Our Volunteers



## Have these changes impacted anyone else (eg, family members)? If so, who has it affected and how?

*“My husband now volunteers for Nidd Plus and is also more engaged in the community”*

*“My wife is similarly involved, so the shared activities are good for our relationship (and give us more to talk about!)”*

*“My family is happy that I’m trying to rebuild my life”*

## What would have happened if you hadn’t begun volunteering with Nidd Plus? (eg, how would you feel about yourself? What would you be doing?)

*“Probably less satisfied with life than I am now. Just glad to have the opportunity to help people!”*

*“There is a greater feeling of self worth. I would have remained a bit of a loner”*

*“I would have no confidence and I wouldn’t have had the opportunities I have had”*

*“Probably would have been less out-going after I had retired”*

\*34 volunteers responded to the survey

# The Future



As we look to the future, there are more developments either happening now or in the pipeline.

**Befriending:** We launched our new befriending service at the beginning of 2024, and we will report on progress with this important new initiative in our next impact report.

**NHS:** We are engaged in a variety of forums where there are plans emerging about working more with the NHS. There has been a greater recognition of the role that VCSE organisations have in prevention, and the part prevention can play in stemming the demographic challenges that are becoming obvious with our ageing population, and the consequent greater burden on the NHS. So, watch this space...

**Social Care Pilot:** We are also working with North Yorkshire Council on an exciting new social care pilot that will launch in September 2024. We will be employing a Services Navigator who will assist people who are either in receipt of care packages or on the waiting list to receive care assessments so that they can be more involved in their community and receive more support from volunteers.

We continue to align service development with need, and of course, our mission statement. We acknowledge there will be challenges ahead, and top of this list is of course, the state of the public finances. However, as an organisation, we feel we are developing our scale, the momentum and the financial resilience to meet any challenges we may encounter.



# Thanks!



We are a small staff team and a small army of volunteers! You can see the list below. However, the people who are in charge of the strategy and day-to-day running of Nidderdale Plus are our trustees, who are also local volunteers!

We thank our trustees for all their invaluable help, support and guidance over the past year:

Richard Bruce, Roger Wensley, Malcolm Dawson, Jackie Kerr, Sue Jones, Gordon Murdoch, David Frady and also Paula Newson Smith and Jenny Spruce who stepped down during the year.

## Nidd Plus Staff

Our amazing staff team always goes the extra mile. So thanks go to: Carole Cottrill, Laura Crossley, Zoe Crossley, Tracey Dawson, Helen Flynn, Jo Hayes, Angela Raw and Sandra Walker. Also thanks to Martyn Price and Martin Moorman who were employees during the year.

Huge thanks to all our partners and funders. We could not offer the services we offer without your support!



Funded by  
UK Government





# Thanks!

## Nidd Plus Volunteers



Vanessa Appleby	Elizabeth Clarke	Barbara Gardener	Emma Jones	Judi Northfield	Judith Spencer
Jacqueline Baker	Ian Clarke	Ron Gardener	Howard Jones	Sam O'Brien	Jenny Spruce
Jude Barter	Simon Cooney	Katja Goschalk	Sue Jones	Jane Petty	David Thomas
Stan Beer	Alan Cottrill	Luna Gosling	Alan Jordan	Claire Porter	Karen Tulley
David Bird	Laura Crossley	Felicity Hallam	Julia Kent	Angela Raw	Sarah Turnbull
Grant Blakemore	Alyson Davies	Jane Hallam	Jackie Kerr	Jane Robinson	David Turley
Ronald Blyton	Tracey Dawson	Helen Hattan	Simon Lawson	Fiona Robson	Vicki Valentine
Sandra Blyton	Ruth Dodsworth	Stuart Hattan	Gill Lazonby	Simon Robinson	Paula Waggoner
Jayne Booth	Ansis Dukalskis	Ian Hearn	Tessa Lee	Quentin Sands	Sandra Walker
Shona Helen Bostwick	Richard Dutton	Lynne Heaton	Dee Longfellow	Aidan Saunders	Roger Wensley
Sandra Bradley	Liz Elvidge	Margaret Helm	Edward March	Julia Saunders	Carol White
Helen Brown	Carolyn Evans	Rosemary Helme	Suzanne Mellor	Terri Scarborough	Tom Whiteside
Barbara Mansell	Colin Fine	Mike Holt	Mary Moor	Lawrence Sherrington	Jessica Wood
Kath Chapman	Anita Fraser	Paul Howells	Martin Moorman	Duncan Sloane	Joanna Wright
Andy Chapman	Karen Gallagher	Pat Jackson	Gordon Murdoch	Thelma Spain	

# Appendix A



# Nidderdale Plus COMMUNITY FUND



## Impact Report 2024

for the period: April 2023 to March 2024



**11**

grants awarded



**£13,425**

total distributed



**6,503**

people supported



**Two Ridings**  
Community Foundation

# Nidderdale Plus Community Fund

## An introduction

The Nidderdale Plus Community Fund was established by Nidderdale Plus as a way to donate income from their charity shop in Pateley Bridge to benefit local people and communities.

It provides a sustainable source of funding for local charitable activity throughout Nidderdale and the surrounding area.

The priorities of the fund are aligned with local need, and in its first year applications were made that promote wellbeing, foster independence, cultivate a sense of belonging and address community energy needs.

Local groups applied to run activities and services, cover essential running costs and cover the costs of small capital schemes.

Nidderdale Plus were keen to support community inspired projects, activities and events that show how a small investment can make a big difference to the local community.

In 2024, eleven grants were awarded totalling £13,425 to groups across Nidderdale.

## The Aims of the Fund:

- Promoting wellbeing
- Fostering independence
- Cultivating a sense of belonging
- Addressing community energy needs

## in Nidderdale & surrounding areas, North Yorkshire



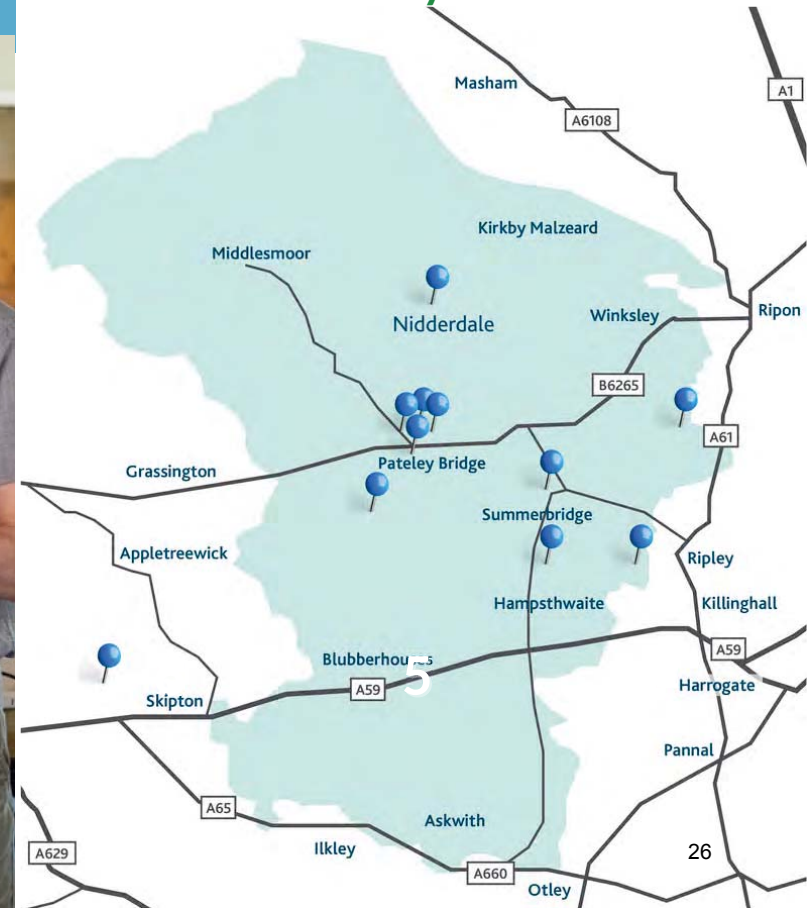
## The groups and people supported

Of the 11 groups supported, 6 were known to Two Ridings and 5 were new applicants.

All the groups were small local charities, all except one with a turnover of under £25,000. The exception was the Dales and Bowland CIC, a regional bus provider with a turnover under £200,000.

All work with local people, improving their lives and are run entirely by volunteers apart from Pateley Bridge Memorial Hall which has one part time employee.

## Grants awarded by area:



## Funded organisations

**Nidderdale Community Choir:** Funding to buy sheet music for rural, local community choir, supporting them to keep their subscriptions at an affordable level for those in receipt of state pensions. £500

**Darley Methodist Church:** The Methodist Church are using their grant towards cushions and curtains to make a community venue in a rurally isolated area more cosy and energy efficient. £2,000

**Pateley Bridge & Beverley Memorial Hall:** A new projector to support the groups and activities at the memorial hall. Usage includes community film nights which help reduce loneliness and contribute to hall sustainability. £1,550

**Pateley Shed:** Upgrading men's shed electrics to enable more people to safely work together during sessions and reduce risk of turning people away. £775

**Markington Memorial Institute:** The Memorial Institute are replacing 10 village hall tables to improve disabled accessibility, modernise the hall and increase usership. Tables will fold and be easier for groups to use. A contribution is also going to new chairs. £2,000

**The Blue Book:** Funding towards the printing and distribution costs of The Blue Book to support people with dementia providing useful information regarding support and activities available to support individuals and their families across the Nidderdale. £2,000

**Dacre Banks Bowling Club:** The Bowling Club used their funding to improve the quality of the bowling green to maintain wellbeing, exercise and enjoyment of members and recruit future members. £1,300

**Nidderdale Allotment Society:** Grant for physical improvements to an allotment site to improve water supply and manage rats and rabbits: improving wellbeing of allotment holders and site productivity. £300

**Hampsthwaite Women's Institute:** Contribution towards the Hampsthwaite WI Christmas meal, encouraging community and reducing isolation. £500

**Pateley Bridge Junior Football Club:** Grant to subsidise club subscription fees (to cover pitch hire) so as not to exclude families on lower incomes and to give time for other fundraising efforts. £500

## Focus on

### Dales and Bowland CIC: £2,000

Dales and Bowland Community Interest Company (D&BCIC) is a volunteer-run not-for-profit social enterprise, which improves people's lives by providing public transport in the Yorkshire Dales, including Nidderdale. They currently provide the only public transport in the Nidderdale area on Sundays and Bank Holidays.

They used their funding to help to continue providing bus service 24 between Harrogate and Pateley Bridge on Sundays and Bank Holidays throughout the year, connecting small villages and communities in the area, tackling social isolation and loneliness.



Local people appreciating the No. 24 bus service

*"I use this service regularly. As someone with a disability, it is invaluable to me. It gives me the freedom I wouldn't otherwise have."*

*I do not drive... so if the Sunday Dales Bus service finished, people like myself wouldn't be able to get out and about on a Sunday."*



*"Being part of the choir is such a real joy for me. Singing is such a release from my stressful life. I have made so many friends, I feel the choir wraps its arms around me."*

**Choir member, Nidderdale Community Choir**

## Focus on Nidderdale Community Choir: £500

Nidderdale Community Choir used their £500 to buy music scores. It is illegal to perform any music unless you have purchased the official score for every song you wish to sing. They told us *"Each score can cost up to £5 and for 34 choir members, musical director and pianist, that adds up to a lot of money."*

As a community choir they survive solely on the subscriptions of their members. Naturally, they try to keep this as low as possible in order to allow anyone who wishes to sing to be able to join in. Their hope is to be fully inclusive.

Many of the choir member rely on the choir as respite from illness or from caring for others. It is an important part of their lives, as many of them acknowledge:

*"It's lovely to have a local choir in a rural area. Singing is good for my soul and keeps my grey matter alive! It's my favourite two hours of the week."*

The choir outgoings include hall hire fees for their Musical Director and accompanist and insurance. The funding has enabled them to purchase new music for this year and the end of last, extending their repertoire and giving the choir new projects and challenges.

The choir regularly perform throughout Nidderdale and all performances have included music purchased thanks to the Nidderdale Plus Community Fund.

[www.tworidingscf.org.uk](http://www.tworidingscf.org.uk)

Call us on: 01904 929 500

Email us: [info@tworidingscf.org.uk](mailto:info@tworidingscf.org.uk)

Pavilion 2000 | Amy Johnson Way | York | YO30 4XT

Charity Registration Number: 1166471

Nidderdale Plus Community Hub  
King Street, Pateley Bridge HG3 5AT

Tel: 01423 714953

Email: [admin@nidderdaleplus.org.uk](mailto:admin@nidderdaleplus.org.uk)  
[www.nidderdaleplus.org.uk](http://www.nidderdaleplus.org.uk)



**NidderdalePlus**  
Community Hub

**THE NIDDERDALE PLUS PARTNERSHIP  
TRUSTEES' REPORT  
YEAR ENDED 31 MARCH 2024**

**OVERVIEW**

The Nidderdale Plus Partnership is an independent charity that supports the local community, including the local voluntary sector, through the advancement of education and provision of relief, help and advice to those in need.

It aims to be a successful, sustainable community hub that is responsive, innovative, effective, well run and used, and able to adapt and develop to meet local needs. The Hub is centrally located, in Pateley Bridge, and provides a friendly place for people to visit for help or information, for advice or to access services. The partnership also operates a range of services from the premises, as well as running Nidderdale Charity Shop on a separate site, located on Pateley Bridge High Street. Nidd Plus is well established as a key anchor organisation in the delivery of services and projects in the Nidderdale area, with a proven track record for the facilitation of group and partnerships to further the needs of the local community.

Nidderdale Plus has changed rapidly since obtaining charitable status in 2015. Following a period of consolidation up to 2018, the charity made significant progress during 2019 to the extent that it was well placed to become a Community Support Organisation (CSO) at the start of 2020 when the global COVID-19 pandemic began to affect the rural community. The year under review was not affected by the pandemic. However, because of the changes to services and information picked up from communities during the COVID-19 pandemic, Nidderdale Plus has continued to adapt and change according to need. We have also gained at the start of the year under review "Community Anchor Organisation" (CAO) status, working as a key partner with NYC. For the period under review, Nidd Plus was in a development phase of CAO status and the funding for this development phase will last for an additional two years.

Our heart-felt thanks go out to all our volunteers, as most of what we do in terms of direct service delivery would simply not be possible without the support of our wonderful volunteers. All the names of our wonderful volunteers can be found in the Impact Report in the Activities section.

Objectives and Activities, Achievements and Performance and Plan for the Future can be found in the Impact Report (Page 3 to 28).



**THE NIDDERDALE PLUS PARTNERSHIP  
TRUSTEES' REPORT  
YEAR ENDED 31 MARCH 2024**

## **FINANCIAL REVIEW**

### Current assets

The Charitable Company has net assets of £227.4k, comprising Restricted Funds (£16.4k), Designated Funds (£74.5k – of which £25.7k is fixed assets) and Undesignated Funds (£136.4k – of which £80.0k is Reserves).

### Income and Expenditure during the year

Undesignated Funds (available to spend at the charity's discretion) have increased by £37k this year. This primarily reflects a reduced funding provision (£20k) for the Nidderdale Plus Community Fund, following the initial pump priming of £50k.

Significant changes this year were:

- A reduction in income from Service Level Agreements from £74.2k to £33.6k, combined with a reduction in Government Grants from £53.9k to £38.5k.
- These reductions were largely off-set by an increase in grants from other sources of £25.4k, an increase in Donations of £9.5k, and an increase in income from Other Trading Activities of £15.8k.
- Direct Charitable Expenditure increased from £174k to £225k. However, the bulk of this increase was the £50k pump priming payment to Two Ridings Community Fund to set up the Nidderdale Plus Community Fund. This money had previously been identified in Designated Funds.
- Staff salary costs increased from £94.6k to £106.3k. This reflects an increase in staff numbers required to manage the additional projects and related services Nidderdale Plus is now delivering.

The shift away from SLA-based income to grant funding which is tied to specific projects and initiatives has two effects. First, it creates a degree of additional uncertainty over longer term funding streams which Trustees must necessarily reflect in their strategic plans. But second, these new funding opportunities enable us to broaden the range of services we are able to offer to the community in Nidderdale as we aim to respond to changing needs.

These accounts incorporate the trading subsidiary Nidderdale Ltd, whose operations include the Nidderdale Charity Shop. The shop's performance continued strongly into the second year of trading with turnover, including gift aid, increasing from £80.1k in 2022-23, to £90.9k in 2023-24. Sales from the shop provide both the finance for the Nidderdale Plus Community Fund and resilience for Charitable Company in the face of longer-term funding uncertainties.

### **Restricted Funds**

There are Restricted Funds of £16.4k. This primarily relates to the unspent portion of a grant from the UK Shared Prosperity Fund to finance the production of a tourism brochure to promote Nidderdale.

**THE NIDDERDALE PLUS PARTNERSHIP  
TRUSTEES' REPORT  
YEAR ENDED 31 MARCH 2024**

**Designated Funds**

The trustees have decided to designate funding as detailed below:

Designated Funds carried forward

Minibus – money set aside for the purchase of a replacement vehicle was increased by £8.8k to £23.8k.  
Community Fund – an additional £20k was designated to transfer to TRCF to top up the Nidderdale Plus Community Fund for the next round of awards.

New designated funds

Electric Vehicle – a grant has been secured to purchase an electric car as a replacement for the current community transport vehicle. £5k has been designated which is the match funding the company is required to provide under the terms of the grant.

**RESERVES POLICY**

The Charitable Company has decided to maintain free reserves at £80.0k, covering six months expenditure, redundancy costs and a provision for dilapidations at the end of the lease.

There remains significant uncertainty about future funding from central and local government and SLA funding has already reduced. It should also be noted that, as the staff team continues to expand, the reserves requirement is likely to increase.

At the year-end on 31 March 2024, monies held in free reserves were £136.4k (2023 - £99.4k). This covers nine months recurring expenditure (2023 – seven months).

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Constitution:**

Nidderdale Plus is a registered charity and a company limited by guarantee. The Charitable Company was established under a Memorandum of Association which established the objects and powers of the Charitable Company and is governed under its Articles of Association. It also has a wholly owned subsidiary company, Nidderdale Limited, which operates non-charitable activities for the benefit of Nidderdale Plus.

**Recruiting and appointing Trustees:**

Trustee vacancies are advertised, and applicants are interviewed prior to meeting with the full Board. Induction into the workings of the Charitable Company is carried out by Officers already serving on the Board with ongoing training being undertaken.

**Organisational structure and decision making:**

The Board of Trustees has overall responsibility for the organisation and ensuring that it is well run and that it continues to deliver the charitable outcomes for the benefit of the people for whom it has been set up. The Board, working closely with the Chief Executive Officer, develops the strategy and agrees and maintains the vision, mission, and values of the organisation. The following mission statement was originally adopted in 2022-23 and remained during the year in review: ***“We promote wellbeing, we foster independence, we cultivate a sense of belonging.”***

The Board meets at least six times per year, excluding the AGM, when it discusses and monitors the work and performance of the organisation. Board members also meet to progress initiatives and projects as well as with stakeholders. The Board also holds an annual ‘Away Day’ where strategy, priorities and performance are considered, and future plans agreed.

**THE NIDDERDALE PLUS PARTNERSHIP  
TRUSTEES' REPORT  
YEAR ENDED 31 MARCH 2024**

During the year in review, Martin Moorman came on board in November 2023 as maternity cover for Laura Crossley, our Befriending Coordinator. He left in February 2024 and was replaced by Zoe Crossley. Martyn Price stood down as Governance Administrator, in March 2023 and Carole Cottrill took on the role in addition to her zero hours contract work as a Community Hub Assistant.

During 2023-2024 the Partnership employed one full time and eight part time staff (some permanent and some fixed term), and employed one person on zero-hours contracts.

**Chief Executive Officer:** Helen Flynn (25 hours pw)

**Community Hub Coordinator:** Sandra Walker (full time)

**Business Support Officer:** Tracey Dawson (15 hours pw)

**Digital Champion Coordinator:** Joanne Hayes (15 hours pw)

**Befriending Coordinator:** Laura Crossley (15 hours pw) until November 2023

**Befriending Coordinator (maternity cover):** Martin Moorman (15 hours pw), November 2023 – February 2024

**Befriending Coordinator (maternity cover):** Zoe Crossley (15 hours pw), from February 2024

**Community Hub Assistant:** Angela Raw (21 hours pw)

**Governance Administrator:** Martyn Price (10 hours pm) until March 2024

**Governance Administrator:** Carole Cottrill (10 hours pm) from March 2024

**Zero-hours contracts:** Carole Cottrill (Community Hub Assistant)

**Board of Trustees:**

Richard Bruce (Chair); Roger Wensley (Treasurer up to November 2023); Malcolm Dawson (Treasurer from November 2023); David Frady; Jackie Kerr; Gordon Murdoch; Sue Jones; Jenny Spruce (stepped down November 2023).

This report was approved by the Trustees on 22 November 2024.

Signed on behalf of the Trustees

Richard Bruce – Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
THE NIDDERDALE PLUS PARTNERSHIP**

I report to the Charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024, which are set out on pages 35 to 47.

This report is made solely to the Charitable Company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and the Charitable Company's trustees as a body in accordance with section 154 of the Charities Act 2011. My independent examiner's work has been undertaken so that I might state to the Charitable Company's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charitable Company, the Charitable Company's members as a body and the Charitable Company's trustees as a body for my independent examiner's work, for this report, or for the opinions I have formed.

**Responsibilities and basis of report**

As the Charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

HPH, Chartered Accountants  
Conyngham Hall Business Centre  
Bond End  
KNARESBOROUGH  
HG5 9AY

Sarah Wearing, FCA, DChA

22 November 2024

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

	<i>Notes</i>	<i>Unrestricted Funds £</i>	<i>Restricted Funds £</i>	<i>Year to 31 March 2024 £</i>	<i>Year to 31 March 2023 £</i>
<b>Income from:</b>					
Donations and Legacies	3	92,835	36,245	129,080	110,352
Charitable activities	4	80,894	-	80,894	123,389
Other trading activities	5	3,575	13,574	17,149	1,326
Investment income	6	724	-	724	250
<b>Total Income</b>		<u>178,028</u>	<u>49,819</u>	<u>227,847</u>	<u>235,317</u>
<b>Expenditure on:</b>					
Raising funds	7	559	3,110	3,669	245
Charitable activities	8	181,861	43,160	225,021	174,193
<b>Total Expenditure</b>		<u>182,420</u>	<u>46,270</u>	<u>228,690</u>	<u>174,438</u>
<b>Net income</b>		(4,392)	3,549	(843)	60,879
<b>Transfers between funds</b>	16	1,988	(1,988)	-	-
<b>Net movement in funds</b>		(2,404)	1,561	(843)	60,879
Total Funds Brought Forward		<u>213,412</u>	<u>14,896</u>	<u>228,308</u>	<u>167,429</u>
<b>Total Funds Carried Forward</b>	17	<u>£ 211,008</u>	<u>£ 16,457</u>	<u>£ 227,465</u>	<u>£ 228,308</u>

The notes on pages 37 to 47 form part of these accounts.

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

		2024		2023	
	<i>Notes</i>	£	£	£	£
<b>Fixed Assets</b>					
Tangible Assets	11		25,681		33,878
Investments	12		100		100
<b>Current Assets</b>					
Stock		525		-	
Debtors	13	73,842		73,976	
Cash at Bank and in Hand		137,440		129,701	
		<u>211,807</u>		<u>203,677</u>	
<b>Creditors: amounts falling due within one year</b>	14	<u>(10,123)</u>		<u>(9,347)</u>	
<b>Net Current Assets</b>			<u>201,684</u>		<u>194,330</u>
<b>Total Net Assets</b>			<u><u>£ 227,465</u></u>		<u><u>£ 228,308</u></u>
<b>The Funds of the Charity</b>					
Unrestricted Funds					
- Designated	15		74,581		114,033
- Undesignated	15		136,427		99,379
Restricted Funds	16		16,457		14,896
<b>Total Charity Funds</b>			<u><u>£ 227,465</u></u>		<u><u>£ 228,308</u></u>

For the financial year ended 31 March 2023, the Charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies. The Members have not required the Charity to obtain an audit of its accounts for the year in question in accordance with section 476. The Directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime under the Companies Act 2006.

The notes on pages 37 to 47 form part of these accounts.

Approved by the Trustees/Management Committee on 22 November 2024.

Malcolm Dawson  
Trustee/Director

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

**1 GENERAL INFORMATION**

The company is a private company limited by guarantee. The members are the Trustees. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 per member of the company. The company is incorporated and registered in England and Wales and is a public entity (no. 05331403).

The address of its registered office is:

Station Square, King Street, Pateley Bridge, Harrogate, North Yorkshire, HG3 5AT

**2 ACCOUNTING POLICIES**

**a) Basis of Accounting**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard 102 Section 1A applicable in the UK and Republic of Ireland (FRS 102 1A) and the Companies Act 2006.

The Charitable Company is small and has taken advantage of the exemption provided by Section 7 of FRS 102 and has not prepared a Cash Flow Statement.

The Nidderdale Plus Partnership meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s). The accounts are prepared in UK Sterling and rounded to the nearest £.

**b) Going Concern**

The Charitable Company has cash resources and has no requirement for external funding. The Charitable Company has seen its service levels and funding expand since the COVID-19 pandemic. These additional services are fully funded with monies provided in advance.

The Trustees therefore have a reasonable expectation that the Charitable Company has adequate resources to continue in operational existence for 12 months from signing the accounts. They continue to believe that the going concern basis of accounting is appropriate in preparing the annual financial statements.

**c) Income**

Donations and legacies are accounted for when they are receivable by the Charitable Company. Other income is accounted for on an accruals basis as far as is prudent to do so.

**d) Grant Income**

Revenue grants are credited to the income and expenditure account at the time when they are entitled to the receipt. Any unspent restricted grants at the period end are carried forward as restricted funds in the balance sheet.

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

**2 ACCOUNTING POLICIES (continued)**

**e) Expenditure and Allocation of Expenditure**

Expenditure is accounted for on an accruals basis. Staff costs and overheads are recharged to the subsidiary based on time and income levels. Costs are apportioned within the charity and fund accounting as detailed below:-

Staff costs - on a time basis

Other direct charitable costs and costs of generating funds - on an actual basis

Support costs - on the level of use/ actual basis where specific

**f) Taxation**

As a registered Charity it benefits from rate relief and is generally exempt from Income Tax and Capital Gains Tax, but not from VAT. The Charitable Company is not registered for VAT and therefore the irrecoverable VAT is included in the cost of those items to which it relates.

**g) Tangible Fixed Assets**

Individual fixed assets costing £100 or more are initially recorded at cost.

Depreciation is provided at the following annual rate in order to write off each asset over its estimated useful life:

Equipment, fixtures and fittings	- 25% reducing balance
Vehicles	- 25% reducing balance
Land and buildings	- 10 year straight line

**h) Investments**

The investment in the Charitable Company's unlisted trading subsidiary is included at historical cost.

**i) Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**j) Cash at bank and in hand**

Cash at bank and cash in hand includes cash and any short term deposit accounts with a maturity of three months or less from the date of opening.

**k) Creditors and Provisions**

Creditors and provisions are recognised where the Charitable Company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**l) Funds**

The Unrestricted Funds are funds which the Trustees are free to use in accordance with the charitable objects.

Designated Funds are funds set aside by the Trustees for specific purposes.

Restricted Funds are funds which have been received by the Charitable Company for a specific purposes other than the general objectives of the Charitable Company.

The nature and purpose of each individual fund are explained in notes 13 and 14.



**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
NOTES TO THE ACCOUNTS**

**3 DONATIONS AND LEGACIES**

	<i>Unrestricted</i>	<i>Restricted</i>	<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
	£	£	£	£
Donations	12,032	-	12,032	2,440
Donations from Nidderdale Ltd	46,803	-	46,803	47,732
Government Grants	30,000	8,520	38,520	53,940
Grants	4,000	27,725	31,725	6,240
	<u>£ 92,835</u>	<u>£ 36,245</u>	<u>£ 129,080</u>	<u>£ 110,352</u>

Gift aid of £8,268 is included in donations.

The Charity received unrestricted Government Grants of £30,000 from North Yorkshire Council in the following amounts: £15,000 Staying Healthy, Independent and Connected Grant (also known as the "Prevention" Grant); and £15,000 Community Anchor Organisation (CAO) Grant.

In 2023 £59,433 of Donations and Legacies were restricted.

The Charity also benefits greatly from the involvement and enthusiastic support of its many volunteers, details of whom are given in our annual report. In accordance with Charities SORP, the economic contribution of general volunteers is not recognised in the accounts.

**4 INCOME FROM CHARITABLE ACTIVITIES**

	<i>Unrestricted</i>	<i>Restricted</i>	<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
	£	£	£	£
<b>Service level agreements:</b>				
Harrogate Borough Council	13,500	-	13,500	13,525
North Yorkshire Police	6,268	-	6,268	6,268
NYC - Access to services	4,000	-	4,000	4,000
NYC - Community Support Organisation	-	-	-	36,000
NYC - Dial a ride	1,891	-	1,891	1,891
NYC - Library	8,016	-	8,016	7,598
NHS - Vaccination volunteers	-	-	-	4,950
	<u>33,675</u>	<u>-</u>	<u>33,675</u>	<u>74,232</u>
<b>Government funded services</b>				
<b>Other income:</b>				
Community Car	10,144	-	10,144	10,709
Library Fees	1,183	-	1,183	1,524
Meals on wheels	3,888	-	3,888	3,902
Minibus	10,382	-	10,382	11,861
Costs recharged to Nidd Ltd	21,622	-	21,622	21,161
	<u>£ 80,894</u>	<u>£ -</u>	<u>£ 80,894</u>	<u>£ 123,389</u>

In 2023 £nil of Income from Charitable activities were restricted.

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

<b>5 <u>OTHER TRADING ACTIVITIES</u></b>	<i>Unrestricted</i>	<i>Restricted</i>	<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
	<i>£</i>	<i>£</i>	<i>£</i>	<i>£</i>
Donated goods shop	1,385	-	1,385	-
Office services	171	-	171	-
UK SPF Tourism grant	-	13,574	13,574	-
Fundraising activities	2,019	-	2,019	1,326
	<u>£ 3,575</u>	<u>£ 13,574</u>	<u>£ 17,149</u>	<u>£ 1,326</u>
	<u><u>£ 3,575</u></u>	<u><u>£ 13,574</u></u>	<u><u>£ 17,149</u></u>	<u><u>£ 1,326</u></u>
<b>6 <u>INVESTMENT INCOME</u></b>			<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
			<i>£</i>	<i>£</i>
Bank and Building Society Interest			£ 724	£ 250
			<u>£ 724</u>	<u>£ 250</u>
			<u><u>£ 724</u></u>	<u><u>£ 250</u></u>
<b>7 <u>COSTS TRADING ACTIVITIES</u></b>	<i>Unrestricted</i>	<i>Restricted</i>	<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
	<i>£</i>	<i>£</i>	<i>£</i>	<i>£</i>
Costs relating to selling donated costs	290	-	290	-
UK SPF Tourism costs	-	3,110	3,110	-
Fundraising costs	269	-	269	245
	<u>£ 559</u>	<u>£ 3,110</u>	<u>£ 3,669</u>	<u>£ 245</u>
	<u><u>£ 559</u></u>	<u><u>£ 3,110</u></u>	<u><u>£ 3,669</u></u>	<u><u>£ 245</u></u>

**THE NIDDERDALE PLUS PARTNERSHIP  
FOR THE YEAR ENDED 31 MARCH 2024  
STATEMENT OF FINANCIAL ACTIVITIES  
(INCOME AND EXPENDITURE ACCOUNT)**

<b>8 DIRECT CHARITABLE EXPENDITURE</b>	<i>Unrestricted</i>	<i>Restricted</i>	<i>Year to 31 March 2024</i>	<i>Year to 31 March 2023</i>
	£	£	£	£
Staff Salary Costs	66,751	39,582	106,333	94,666
Staff Training and Recruitment	1,344	-	1,344	3,961
Staff Expenses and Travel	570	230	800	282
Volunteer Training	508	1,020	1,528	30
Community transport	130	-	130	315
NYC Prevention expenditure	4,000	-	4,000	4,000
Meals on Wheels	4,511	-	4,511	4,256
Community Car - Fuel	3,327	-	3,327	3,143
Community Car - Insurance/Repairs	733	-	733	975
Community Car - Driver expenses	1,338	-	1,338	998
Telephone and Broadband	1,640	-	1,640	1,502
Stationery and Printing	203	-	203	253
Rent	12,014	-	12,014	12,500
Light, Heat and Water	4,295	-	4,295	3,143
Repairs and Renewals	28	-	28	1,189
Promotion and Event Costs	463	-	463	1,164
Cleaning	120	-	120	278
Tackling Loneliness	43	-	43	14,030
Emergency Food Aid	-	1,578	1,578	104
Sundry	2,167	-	2,167	784
Minibus - Fuel	1,809	-	1,809	1,859
Minibus - Insurance/Repairs	2,040	-	2,040	1,061
Minibus - Honorarium	-	-	-	500
Minibus - Other	1,000	-	1,000	989
Grant - Kirby Malzeard COVID	-	-	-	400
Grant - Patient Discharge Pilot	-	750	750	-
Nidderdale Plus Community Fund	52,752	-	52,752	-
Depreciation	10,185	-	10,185	12,105
Support Costs (see below)	9,890	-	9,890	9,706
	<u>£ 181,861</u>	<u>£ 43,160</u>	<u>£ 225,021</u>	<u>£ 174,193</u>
<b>Support costs</b>				
Independent Examiner's Fee	2,340	-	2,340	1,500
AGM Costs	41	-	41	196
IT Costs	1,494	-	1,494	1,568
Insurance	1,599	-	1,599	1,348
Advertising	2,189	-	2,189	3,137
Bank Charges	213	-	213	135
Payroll Services	1,432	-	1,432	1,036
Subscriptions and Licences	582	-	582	786
	<u>£ 9,890</u>	<u>£ -</u>	<u>£ 9,890</u>	<u>£ 9,706</u>

In 2023 £44,537 of expenses in Charitable activities were applied to restricted activities.

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**9 STAFF COSTS**

	Year to 31 March 2024	Year to 31 March 2023
	£	£
Wages and Salaries (gross)	101,839	90,701
Sub-contractors	1,772	1,808
Social Security Costs	1,047	686
Pension Costs	1,675	1,471
	£ 106,333	£ 94,666

The average head count of staff employed during the year was 10 (2023 - 9).

No employee earned over £60,000 during the year.

The key management personnel of the Charitable Company, is the Executive Director. The total employee benefits of the key management personnel of the Charity was £34,213 (2023 - £28,212).

**10 TRANSACTIONS WITH TRUSTEES**

There were no transactions with trustee during the year (2023:£nil)

**11 TANGIBLE FIXED ASSETS**

	Vehicles	Land and buildings	Equipment, fixtures and fittings	Total
Cost	£	£	£	£
At 1 April 2023	35,200	24,367	26,683	86,250
Additions	-	-	1,988	1,988
	35,200	24,367	28,671	88,238
<b>Depreciation</b>				
At 1 April 2023	8,800	19,495	24,077	52,372
Charge for the year	6,600	2,437	1,148	10,185
	15,400	21,932	25,225	62,557
<b>Net Book Value</b>				
At 31 March 2024	£ 19,800	£ 2,435	£ 3,446	£ 25,681
At 31 March 2023	£ 26,400	£ 4,872	£ 2,606	£ 33,878

All fixed assets were used for the furtherance of the charitable activities.

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**12 INVESTMENTS**

The Charitable Company holds 100% of the ordinary £1 share capital in its trading subsidiary Nidderdale Limited totalling £100. The subsidiary was incorporated on 16 September 2015 and its activities include the provision of tourist information, sale of merchandise, office services and retail shop. The total net profit of £46,277 (2023 - £47,732) was donated to The Nidderdale Partnership Plus. Additionally, during the year £21,622 (2023 - £21,340) was recharged to Nidderdale Limited for management fees.

A summary of the results of the subsidiary is shown below:

	<i>Year ended 31 March 2024</i>	<i>Year ended 31 March 2023</i>
	£	£
Turnover	97,329	96,134
Cost of sales	(7,750)	(5,455)
	<hr/>	<hr/>
Gross profit	89,579	90,679
Administrative expenses	(43,302)	(42,947)
	<hr/>	<hr/>
Profit before donations to charity	£ 46,277	£ 47,732
	<hr/> <hr/>	<hr/> <hr/>

The aggregate of the assets, liabilities and funds was:

Assets	60,935	67,524
Liabilities	(60,835)	(67,424)
	<hr/>	<hr/>
Funds	£ 100	£ 100
	<hr/> <hr/>	<hr/> <hr/>

**13 DEBTORS**

	<i>2024</i>	<i>2023</i>
	£	£
Trade Debtors	9,247	2,106
Amounts owed from Subsidiary Undertaking	60,025	66,680
Prepayments and Accrued Income	4,570	5,190
	<hr/>	<hr/>
	£ 73,842	£ 73,976
	<hr/> <hr/>	<hr/> <hr/>

**14 CREDITORS: amounts falling due within one year**

	<i>2024</i>	<i>2023</i>
	£	£
Other Taxes and Social Security	1,624	1,613
Other Creditors	2,341	2,000
Accruals	6,158	5,734
	<hr/>	<hr/>
	£ 10,123	£ 9,347
	<hr/> <hr/>	<hr/> <hr/>

**THE NIDDERDALE PLUS PARTNERSHIP  
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**15 UNRESTRICTED FUNDS**

	<i>Balance b/f 01.04.2023</i>	<i>Income received</i>	<i>Expenditure</i>	<i>Transfers In/(out)</i>	<i>Balance c/f 31.03.2024</i>
	£	£	£	£	£
Designated Funds					
- Fixed assets	33,978	-	(10,185)	1,988	25,781
- Minibus	4,000	-	(4,000)	-	-
- Minibus future	15,000	-	-	8,800	23,800
- Expanding services	11,055	-	(11,055)	-	-
- Community Funding	50,000	-	(50,000)	20,000	20,000
- Electric car match fund	-	-	-	5,000	5,000
	<u>114,033</u>	<u>-</u>	<u>(75,240)</u>	<u>35,788</u>	<u>74,581</u>
Unrestricted Funds	99,379	178,028	(107,180)	(33,800)	136,427
	<u>£ 213,412</u>	<u>£ 178,028</u>	<u>£ (182,420)</u>	<u>£ 1,988</u>	<u>£ 211,008</u>

	<i>Balance b/f 01.04.2022</i>	<i>Income received</i>	<i>Expenditure</i>	<i>Transfers In/(out)</i>	<i>Balance c/f 31.03.2023</i>
	£	£	£	£	£
Designated Funds					
- Fixed assets	10,883	-	(12,105)	35,200	33,978
- Minibus	16,200	-	(4,000)	(8,200)	4,000
- Minibus future	-	-	-	15,000	15,000
- Expanding services	22,500	-	(11,445)	-	11,055
- Community Funding	-	-	-	50,000	50,000
	<u>49,583</u>	<u>-</u>	<u>(27,550)</u>	<u>92,000</u>	<u>114,033</u>
Unrestricted Funds	93,846	175,884	(102,351)	(68,000)	99,379
	<u>£ 143,429</u>	<u>£ 175,884</u>	<u>£ (129,901)</u>	<u>£ 24,000</u>	<u>£ 213,412</u>

**Designated Funds**

**Fixed Assets:** This fund relates to the net book value of the fixed assets of the charity including the investments in the shares of the trading subsidiary.

**Minibus:** This fund relates to monies set aside for the purchase of a minibus in 2023 and running costs for the first 2 years.

**Minibus Future:** This fund relates to monies set aside towards the purchase of a new minibus in the future.

**Expanding services:** This fund relates to the generation of a new post due to the expanding demands on the charity.

**Nidderdale Community Fund** - This fund relates to monies that Nidderdale Plus has allocated, from charity shop proceeds, to the Nidderdale Plus Community Fund that began to make grants to local charities, groups and organisations on an annual basis from the financial year 2023/24.

**Electric Car Match Funding** - This fund is the match funding for the new electric vehicle purchased in the forthcoming year.

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**16 RESTRICTED FUNDS**

	<i>Balance b/f 01.04.2023</i>	<i>Income received</i>	<i>Expenditure</i>	<i>Transfers In/(out)</i>	<i>Balance c/f 31.03.2024</i>
	£	£	£	£	£
Digital Champions	-	10,000	(10,000)	-	-
Emergency Food Aid	1,896	2,500	(1,578)	-	2,818
NYC Locality	-	1,500	(1,500)	-	-
NYC Prevention Grant	11,000	15,000	(15,000)	-	11,000
NYC Winter Pressures	2,000	-	(2,000)	-	-
Masonic Lodge Grant	-	1,138	-	(1,138)	-
Community Mental Health	-	1,000	(1,000)	-	-
	-	1,500	-	-	-
NHS Discharge Pilot Scheme	-	-	(1,500)	-	-
Nidderdale Visual Arts	-	3,175	-	-	3,175
NYC Get Going Grant	-	1,000	(1,000)	-	-
	-	1,000	-	-	-
NYC Macmillan Cancer Grant	-	-	(1,000)	-	-
MIDAS Training for drivers	-	1,020	(1,020)	-	-
YDMT Befriending Grant	-	3,689	(2,839)	(850)	-
TRCF Step-up Grant	-	8,723	(8,723)	-	-
UKSPF Tourism Grant	-	13,574	(3,110)	-	10,464
<b>Total</b>	<b>£ 14,896</b>	<b>£ 64,819</b>	<b>£ (50,270)</b>	<b>£ (1,988)</b>	<b>£ 27,457</b>

	<i>Balance b/f 01.04.2022</i>	<i>Income received</i>	<i>Expenditure</i>	<i>Transfers In/(out)</i>	<i>Balance c/f 31.03.2023</i>
	£	£	£	£	£
Digital Champions	-	7,065	(7,065)	-	-
Emergency Food Aid	-	2,000	(104)	-	1,896
Tackling Loneliness	-	25,668	(25,668)	-	-
NYCC Locality	-	1,500	(1,500)	-	-
IVAR Connecting Health	-	1,200	(1,200)	-	-
NYCC Minibus Grant	24,000	-	-	(24,000)	-
NYCC Prevention Grant	-	15,000	(4,000)	-	11,000
NYCC Care and Training	-	2,000	(2,000)	-	-
NYCC Winter Pressures	-	5,000	(3,000)	-	2,000
<b>Total</b>	<b>£ 24,000</b>	<b>£ 59,433</b>	<b>£ (44,537)</b>	<b>£ (24,000)</b>	<b>£ 14,896</b>

Transfers during the year and prior year relate to unrestricted funds being used to finance a deficit on restricted funds and additions to fixed assets moved to unrestricted funds.

**Digital Champions** - National Lottery Awards for All grant was received in the year to fund the Digital Champion project.

**Emergency Food Aid** - Monies received from Ripon Community House to administer and purchase emergency food when needed by local residents.

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**16 RESTRICTED FUNDS (continued)**

**NYCC Locality Grant** - NYCC provides each County Councillor with a budget to respond to local needs by recommending funding to support certain activities; we received one in the year to cover time spent dealing with community car project.

**NYCC Prevention Grant** - Grant received for running activities and offering services that aid with the prevention of health issues and promote wellbeing in general to be spent in 2023-24.

**NYCC Winter Pressures Grant** - Contribution to community transport providers to assist with the greater pressures of providing transport in winter months.

**Masonic Lodge Grant** - Monies received to purchase 2 new ipads to assist with data collection.

**Community Mental Health** - Money received from Orb Community Arts for workshops regarding mental health.

**NHS Discharge Pilot Scheme** - Money for a 6 month pilot in concert with Boroughbridge Community Care on how to alleviate hospital discharge pressures.

**Nidderdale Visual Arts (NVA)** - Money received from the winding up of NVA to be allocated to arts-related projects and activities.

**NYC Get Going Grant** - Money to assist with setting up library storytime.

**NYC Macmillan Cancer Grant** - Money for meetings to better understand how cancer treatment and follow up activities are delivered.

**MIDAS Training for Drivers** - Funding for training of volunteers driving the community car.

**YDMT Befriending Grant** - Money from Yorkshire Dales Millennium Trust to fund the Befriending Project.

**TRCF Step-up Grant** - Money from the Two Ridings Community Fund for the executive directors time on business development strategy.

**UKSPF Tourism Grant** - UK Shared Prosperity Fund to create a 36 page tourism brochure to promote Nidderdale.

**Tackling Loneliness Grant** - This grant money came from the Community Transport Association's (CTA's) successful £498k bid into the Department for Transport's "Tackling Loneliness with Transport" fund. The CTA then offered a grant fund to its members to bid into. Our successful grant was for a partnership with Supporting Order People for a project called "Befriending through Community Transport", which offered a series of day and weekly trips in our new minibus, to alleviate social isolation and loneliness.

**IVAR Connecting Health Communities in North Yorkshire** - This money was to pay for Executive Director's time in assisting with this project in North Yorkshire.

**NYCC Minibus Grant:** Grant for new minibus in 2022 now released in 2023 as purchase has been made.

**NYCC Care and Training** - This grant was received to train staff in greater awareness of what is involved in personalised care and also to help facilitate links between ourselves and local care providers.



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**17 ANALYSIS OF NET ASSETS BETWEEN FUNDS**

<b>2024</b>	<i>Unrestricted</i>		<i>Restricted</i>	<i>Total</i>
	<i>Undesignated</i>	<i>Designated</i>		
	<i>Funds</i>	<i>Funds</i>	<i>Funds</i>	<i>Funds</i>
	<i>£</i>	<i>£</i>	<i>£</i>	<i>£</i>
Fixed Assets	-	25,681	-	25,681
Investments	-	100	-	100
Current Assets	135,550	48,800	27,457	211,807
Creditors: Amounts due in less than one year	(10,123)	-	-	(10,123)
<b>Net Assets</b>	<b>£ 125,427</b>	<b>£ 74,581</b>	<b>£ 27,457</b>	<b>£ 227,465</b>
<b>2023</b>				
Fixed Assets	-	33,878	-	33,878
Investments	-	100	-	100
Current Assets	108,726	80,055	14,896	203,677
Creditors: Amounts due in less than one year	(9,347)	-	-	(9,347)
<b>Net Assets</b>	<b>£ 99,379</b>	<b>£ 114,033</b>	<b>£ 14,896</b>	<b>£ 228,308</b>

**18 OPERATING LEASE COMMITMENTS**

The total future value of minimum lease payments is as follows:

	<i>2024</i>	<i>2023</i>
	<i>£</i>	<i>£</i>
<i>Buildings</i>		
Within one year	12,500	12,500
Within one to two years	5,208	12,500
Within two to five years	-	5,208
	<b>£ 17,708</b>	<b>£ 30,208</b>

The amount of non-cancellable operating lease payments recognised as an expense during the year was £12,013 (2023 - £12,500).

**19 RELATED PARTY TRANSACTIONS**

There were no other related party transactions in the year other than those with Trustees disclosed in note 8 and the subsidiary disclosed in note 10.